



Clean Care is Safer Care

Clean Care is Safer Care

► Save Lives: Clean Your Hands

The evidence for clean hands

Campaigning countries

Information centre

News and events

Background to Clean Care is Safer Care

In previous years, WHO Global Patient Safety Challenges were born from calls from around the world on specific patient safety issues, and were also reflected in global campaigns, which have brought together expertise and evidence to raise awareness, and to catalyze political and professional commitment on these important topics. They have also generated knowledge, recommendations and actions to improve the safety of patients receiving care globally.

The focus and objectives of Clean Care is Safer Care

The first of these Challenges, Clean Care is Safer Care, which was launched in 2005, targeted the important aspect of reducing health care-associated infections (HCAIs). HCAI is the most frequent harmful event in health-care delivery and occurs

In 10 years, *Clean Care is Safer Care* has evolved to become the *Infection Control Programme* hosted by the new WHO HQ Service Delivery and Safety department



**Continuing to aim to reduce
healthcare-associated infection worldwide**

1st GPSC Change Model

3 main objectives

Burden of HCAI
Stakeholders' engagement

1. Awareness raising

Country pledges
National campaigns

2. Mobilising nations

Implementation
strategies

3. Technical
guidelines and tools

Awareness raising on HAI endemic burden

Allegranzi B et al.

Lancet 2011;377:228-41

Burden of endemic health-care-associated infection in developing countries: systematic review and meta-analysis

Benedetta Allegranzi, Sepideh Bagheri Nejad, Christophe Combescure, Wilco Graafmans, Homayoun Alilar, Liam Donaldson, Didier Pittet

Summary

Background Health-care-associated infection is the most frequent result of unsafe patient care and data are available from the developing world. We aimed to assess the epidemiology of endemic health-care-associated infection in developing countries.

Methods We searched electronic databases and reference lists of relevant papers for articles published between 1995 and 2009 containing full or partial data from developing countries related to infection incidence—including overall health-care-associated infection and major infection sites, and the cause—were selected. We classified studies as low-quality or high-quality according to predefined criteria and were pooled for analysis.

Findings Of 271 selected articles, 220 were included in the final analysis. Limited data were reported in high-quality studies were greater than those from low-quality studies. Prevalence of health-care-associated infection (pooled prevalence in high-quality studies, 15.5 per 100 patients [95% CI 12.6–18.9]) was proportions reported from Europe and the USA. Pooled overall health-care-associated infection incidence was 47.9 per 1000 patient-days (95% CI 36.7–59.1), at least three times as reported from the USA. Surgical-site infection was the leading infection in hospitals (pooled current 5.6 per 100 surgical procedures), surprisingly higher than proportions recorded in developed countries. *Staphylococcus aureus* isolates (in eight studies), very few articles reported antimicrobial resistance.

Interpretation The burden of health-care-associated infection in developing countries is high. Our need to improve surveillance and infection-control practices.

Funding World Health Organization.

Introduction

Health-care-associated infections are deemed the most frequent adverse events threatening patients' safety worldwide.^{1,2} However, reliable estimates of the global burden are hampered by a paucity of data adequately describing endemic infections at national and regional levels, particularly in resource-limited settings.³ In countries where less than 5% of the gross national product is spent on health care, and workforce density is less than five per 1000 population,⁴ other emerging health problems and diseases take priority.⁵ The epidemiological gap leading to the absence of reliable estimates of the global burden is mainly because surveillance of health-care-associated infection expends time and resources and needs expertise in study design, data collection, analysis, and interpretation. Very few countries of low and middle income have national surveillance systems for health-care-associated infections. Data from the International Nosocomial Infection Control Consortium,⁶ and findings of two systematic reviews on hospital-acquired neonatal infections⁷ and ventilator-associated pneumonia,⁸ suggested not only that risks of health-care-associated infection are significantly higher in developing countries

but also that the effect on patients' systems is severe and greatly underreported. The aim of this systematic review is to assess the burden of endemic health-care-associated infection in developing countries available data from published studies. We also aim to investigate current surveillance of health-care-associated infection in resource-limited settings and ideas for improvement.

Methods

Search strategy and selection criteria We undertook a literature search according to a protocol designed before. We aimed to identify studies on the health-care-associated infection in developing countries with a particular focus on the most infections—urinary-tract infection, bloodstream infection, hospital-acquired pneumonia, ventilator-associated pneumonia. We for reports published between January 1995 and December 2009, with no language restriction and comprehensive list of terms (panel 1)

Articles



World Health Organization

Patient Safety
A World Alliance for Safer Health Care

Published on 5 May 2011

<http://www.who.int/gpsc/en/>

Report on the Burden of Endemic Health Care-Associated Infection Worldwide

Clean Care is Safer Care



Systematic reviews

Health-care-associated infection in Africa: a systematic review

Sepideh Bagheri Nejad,* Benedetta Allegranzi,* Shamsuzzoha B Syed,* Benjamin Ellis* & Didier Pittet*

Objective To assess the epidemiology of endemic health-care-associated infection (HAI) in Africa.

Methods Three databases (PubMed, the Cochrane Library, and the WHO regional medical database for Africa) were searched to identify studies published from 1995 to 2009 on the epidemiology of HAI in African countries. No language restriction was applied. Available abstract books of leading international infection control conferences were also searched from 2004 to 2009.

Findings The eligibility criteria for inclusion in the review were met by 19 articles, only 2 of which met the criterion of high quality. Four relevant abstracts were retrieved from the international conference literature. The hospital-wide prevalence of HAI varied between 2.5% and 14.8%, in surgical wards, the cumulative incidence ranged from 5.7% to 45.8%. The largest number of studies focused on surgical site infection, whose cumulative incidence ranged from 2.5% to 30.9%. Data on causative pathogens were available from a few studies only and highlighted the importance of Gram-negative rods, particularly in surgical site infection and ventilator-associated pneumonia.

Conclusion Limited information is available on the endemic burden of HAI in Africa, but our review reveals that its frequency is much higher than in developed countries. There is an urgent need to identify and implement feasible and sustainable approaches to strengthen HAI prevention, surveillance and control in Africa.

Abstracts in Arabic, Chinese, French, Russian and Spanish at the end of each article.

Introduction

Health-care-associated infection (HAI) is a major global safety concern for both patients and health-care professionals.^{1–3} HAI is defined as an infection occurring in a patient during the process of care in a hospital or other health-care facility that was not manifest or incubating at the time of admission. This includes infections acquired in the hospital and any other setting where patients receive health care and may appear even after discharge. HAI also includes occupational infections among facility staff.⁴ These infections, often caused by multiresistant pathogens, take a heavy toll on patients and their families by causing illness, prolonged hospital stay, potential disability, excess costs and sometimes death.^{5–7}

The burden of HAI is already substantial in developed countries, where it affects from 5% to 15% of hospitalized patients in regular wards and as many as 50% or more of patients in intensive care units (ICUs).^{8–10} In developing countries, the magnitude of the problem remains underestimated or even unknown largely because HAI diagnosis is complex and surveillance activities to guide interventions require expertise and resources.⁶ Surveillance systems exist in some developed countries and provide regular reports on national trends of endemic HAI,¹¹ such as the National Healthcare Safety Network of the United States of America or the German hospital infection surveillance system. This is not the case in most developing countries¹² because of social and health-care system deficiencies that are aggravated by economic problems. Additionally, overcrowding and understaffing in hospitals result in inadequate infection control practices, and a lack of infection control policies, guidelines and trained professionals also adds to the extent of the problem.

This review provides a general overview of the endemic burden of HAI in Africa based on the information available in the scientific literature. It also identifies information gaps, examines differences in HAI epidemiology between developed and developing countries and highlights the possible role of the World Health Organization (WHO) in preventing HAI.

Methods

Search strategy and selection criteria

A literature search was performed from January 1995 to December 2009 with no language restriction to retrieve publications on the epidemiology of the most common HAIs in African countries: health-care-associated urinary tract infection (HA-UTI), surgical site infection (SSI), hospital-acquired pneumonia/ventilator-associated pneumonia and health-care-associated bloodstream infection. PubMed was searched using a combination of the following keywords, including "cross-infection" as the MeSH term: "nosocomial infection", "hospital-acquired", "incidence", "prevalence" and "rate" together with the individual country names. The Cochrane Library was searched for any relevant review papers. Reference lists of retrieved articles were hand searched for additional studies.

A separate search was run in the WHO regional medical database for Africa, African Index Medicus, using a shorter list of essential keywords and with no time restriction. The abstract books of the following international conferences were also searched from 2004 to 2009: Interscience Conference on Antimicrobial Agents and Chemotherapy (ICAAC), Annual Congress of the Society for Healthcare Epidemiology of America (SHEA), European Congress of Clinical Microbiology and Infectious Diseases (ECCMID), International Federation of Infection Control



World Health Organization

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Bagheri Nejad S, et al. Bull OMS
2011;89:757-765

WE LIVE
In Your Hands

Political commitment is essential to achieve improvement in infection control

- Ministerial pledges to the 1st Global Patient Safety Challenge

I resolve to work to reduce health care-associated infection (HCAI) through actions such as:

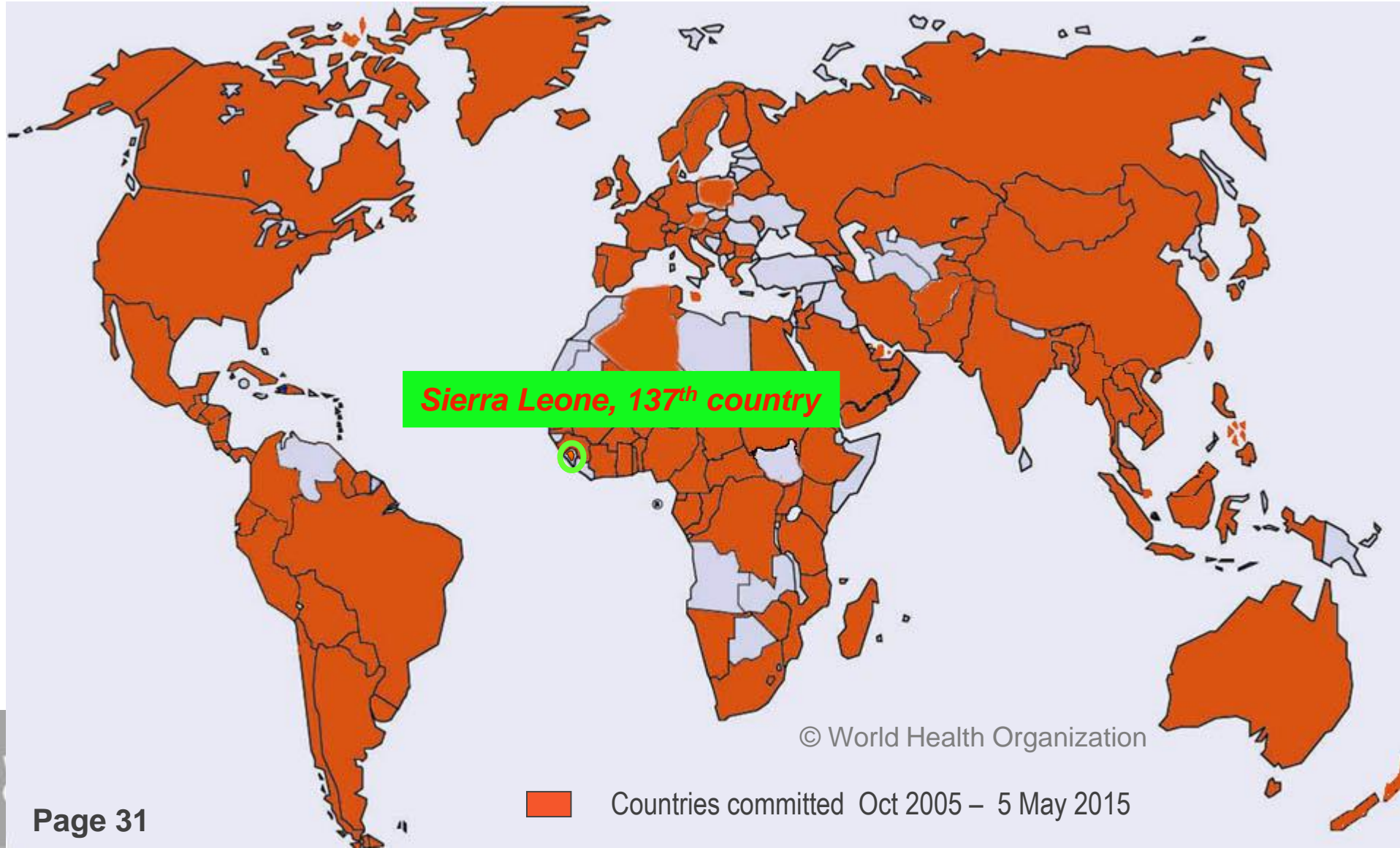
- acknowledging the importance of HCAI;
- hand hygiene campaigns at national or sub-national levels;
- sharing experiences and available surveillance data, if appropriate;
- using WHO strategies and guidelines...





137 countries committed to address health care-associated infection

World population coverage : > 93 %



On 5 May 2015, His Excellency the Sierra Leone Minister of Health and Sanitation pledges to fight against healthcare-associated infections *in memory of the fallen heroes of Sierra Leone Health Sector due to Ebola Viral Disease*

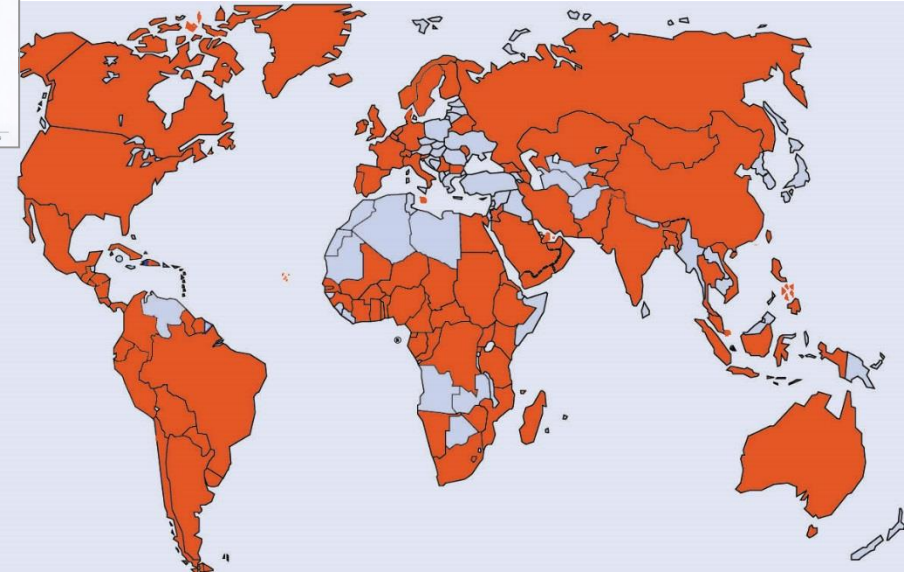


The collage features a central image of a hand holding a globe with the text "Clean Care is Safer Care". Surrounding this are numerous hand hygiene materials from various countries:

- Canada:** A T-shirt with a "STOP" sign and a hand icon.
- Ontario:** A poster with a hand icon and the text "JUST CLEAN YOUR HANDS".
- Switzerland:** A poster with the text "Waschen Sie Ihre Hände?" and a hand icon.
- Armenia:** A poster with the text "ՀԱՅԵՐԻ ՀԱՆՏԱՅԻՆՈՒԹՅՈՒՆ" and a hand icon.
- Spain:** A poster with the text "Lávate las manos La salud de todos en tus manos" and a hand icon.
- Costa Rica:** A poster with the text "HIGIENE DE MANOS" and a hand icon.
- Malaysia:** A poster with the text "Guideline For Handwashing" and a hand icon.
- Australia:** A poster with the text "De Bug" and a hand icon.
- Hong Kong:** A poster with the text "Clean Care is Safer Care" and a hand icon.
- Taiwan:** A poster with the text "洗手腳步歌" and a hand icon.
- Singapore:** A poster with the text "Clean Hands Prevent Infection" and a hand icon.
- Saudi Arabia:** A poster with the text "Caring Cleaning Hands" and a hand icon.
- England & Wales:** A poster with the text "HIGIENE DE LES MANS" and a hand icon.
- Portugal:** A poster with the text "HIGIENE DE LES MANS" and a hand icon.
- Belgium:** A poster with the text "QUAND ?" and a hand icon.
- Bangladesh:** A poster with the text "কিভাবে হাত ধোয়া" and a hand icon.
- Pakistan:** A poster with the text "عزیز مریض و بیمار دار خواتین و حضرات" and a hand icon.
- Mali:** A poster with the text "Mali" and a hand icon.



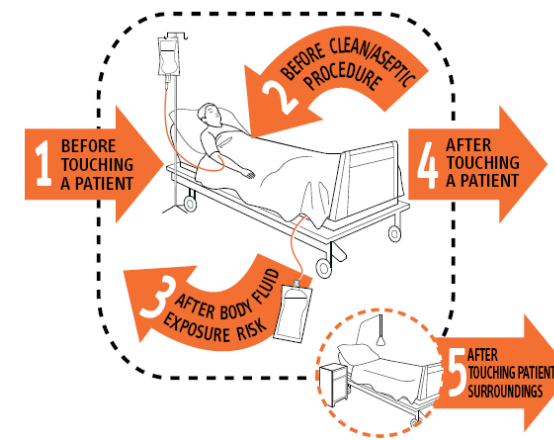
From country pledges



- ... to patient point of care



My 5 moments for HAND HYGIENE



Implementation levels



**First Global Patient
Safety Challenge**

Global level

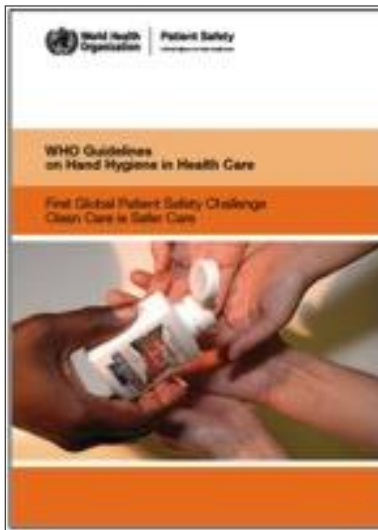
**Facility-level:
point of care**

Implementation strategy and toolkit for the WHO Guidelines on Hand Hygiene in Health Care

Knowledge & evidence



Action



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SAVE LIVES

Clean Your Hands

What is the WHO Multimodal Hand Hygiene Improvement Strategy?

Based on the evidence and recommendations from the WHO Guidelines on Hand Hygiene in Health Care (2009), made up of **5 core components**, to improve hand hygiene in health-care settings

ONE System change
Alcohol-based handrubs at point of care
and access to safe continuous water supply, soap and towels



TWO Training and education
Providing regular training to all health-care workers



THREE Evaluation and feedback
Monitoring hand hygiene practices, infrastructure, perceptions, & knowledge, while providing results feedback to health-care workers



FOUR Reminders in the workplace
Prompting and reminding health-care workers



FIVE Institutional safety climate
Individual active participation, institutional support, patient participation



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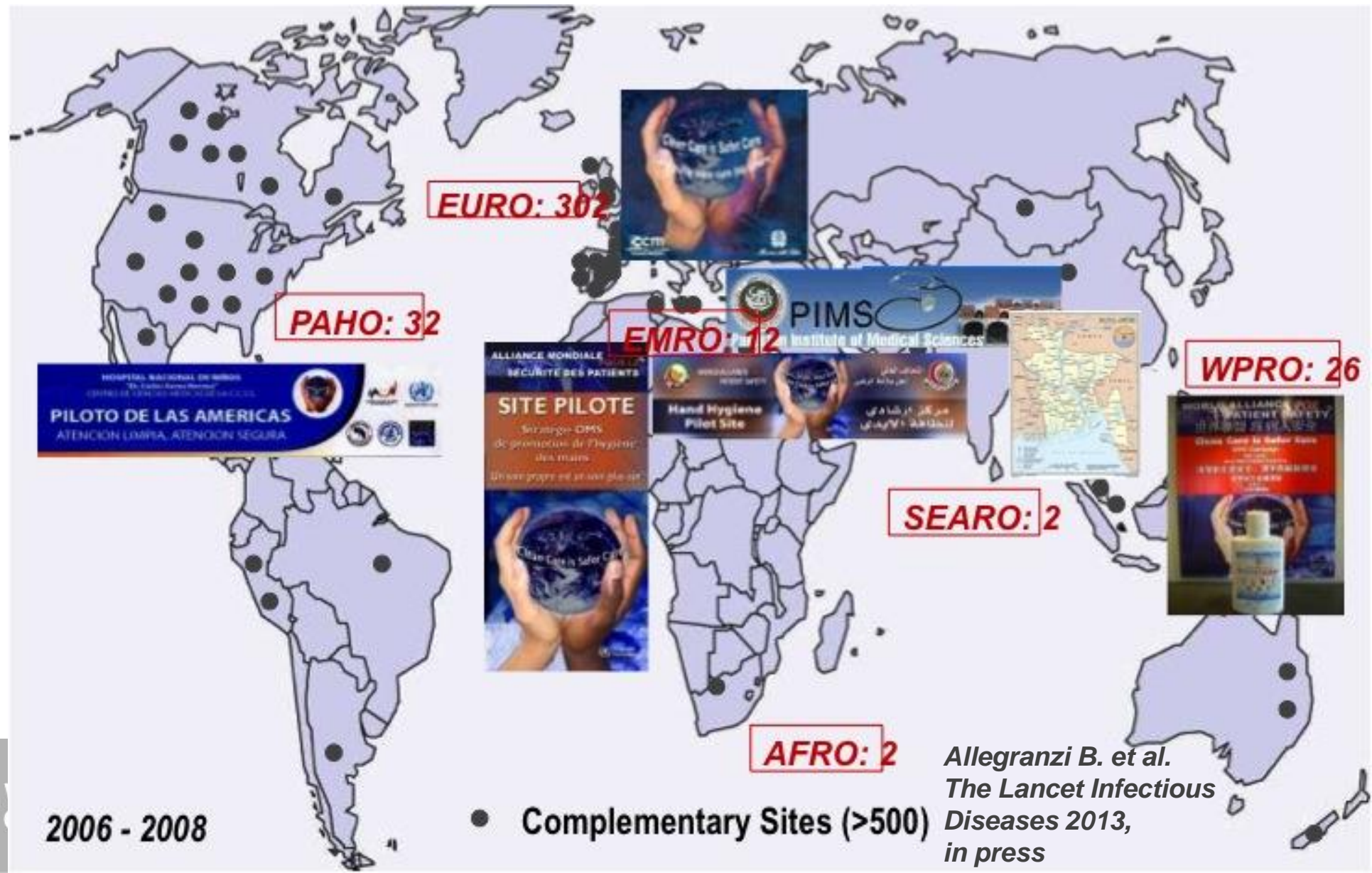
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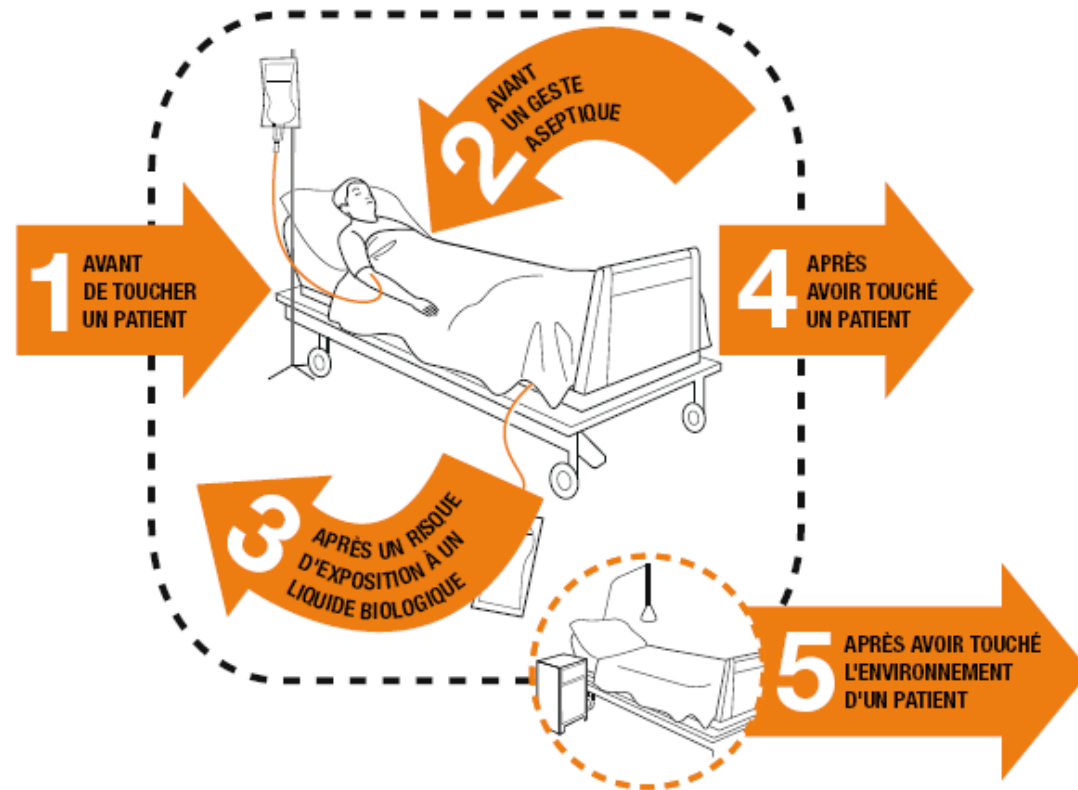
SAVE LIVES

Clean Your Hands

Field Testing of the WHO Guidelines (2006-2008)



A successful branding

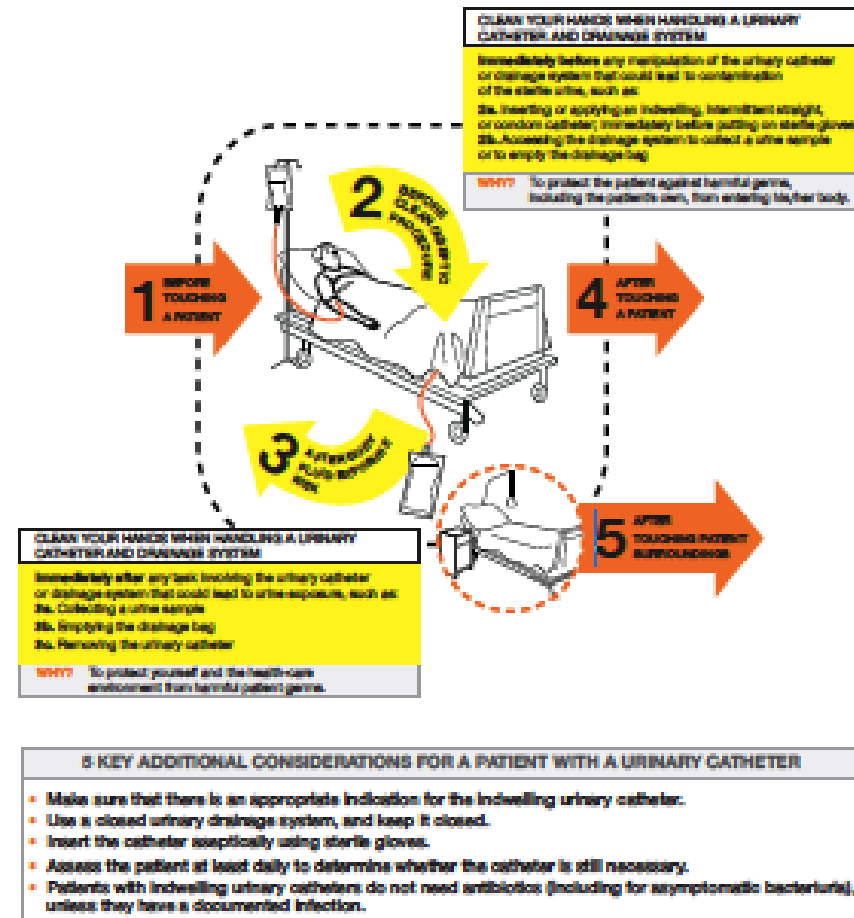


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IVES
Hands

2014

My 5 Moments for Hand Hygiene Focus on caring for a patient with a Urinary Catheter



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SAVE LIVES
Clean Your Hands

No Action Today
No Cure Tomorrow

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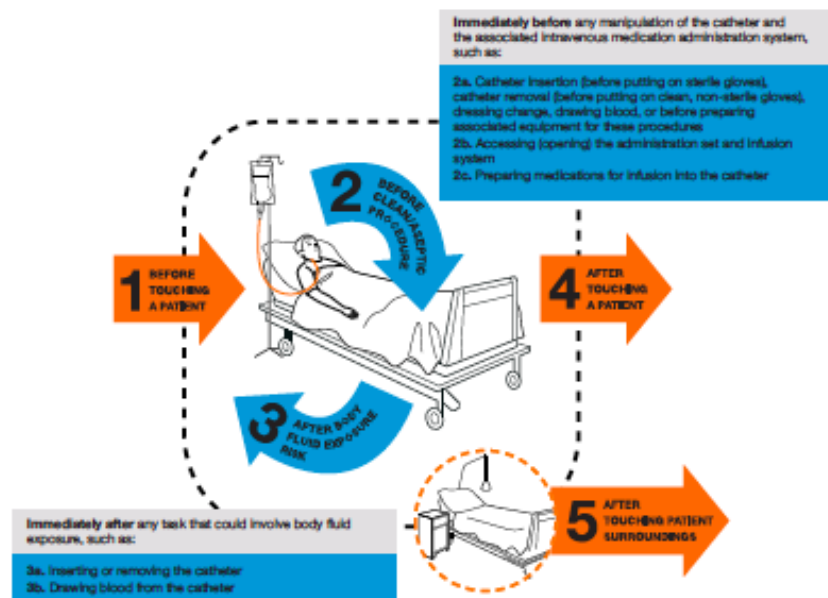


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My 5 Moments for Hand Hygiene

Focus on caring for a patient with a central venous catheter



Key additional considerations for central intravenous catheters

- 1. Indication:** Ensure that a central intravenous catheter is indicated. Remove the catheter when no longer needed/clinically indicated.
- 2. Insertion/maintenance/removal**
 - 2.1 Avoid inserting catheters into the femoral vein.
 - 2.2 Prepare clean skin with an antiseptic (alcohol-based 2% chlorhexidine-gluconate preferred) before insertion.
 - 2.3 Use full sterile barrier precautions during insertion (cap, surgical mask, sterile gloves, sterile gown, large sterile drape).
 - 2.4 Replace gauze-type dressings every 2 days and transparent dressings every 7 days; replace dressings whenever visibly soiled.
- 3. Monitoring:** Record time and date of catheter insertion, removal and dressing change, and condition (visual appearance) of the catheter skin site every day.
- 2.5** Change tubing used to administer blood, blood products, chemotherapy, and fat emulsions within 24 hours of infusion start. Consider changing all other tubing every 96 hours.
- 2.6** Use aseptic procedure (with non-touch technique) for all catheter manipulations.
- 2.7** "Scrub the hub" with alcohol-based chlorhexidine-gluconate for at least 15 seconds.

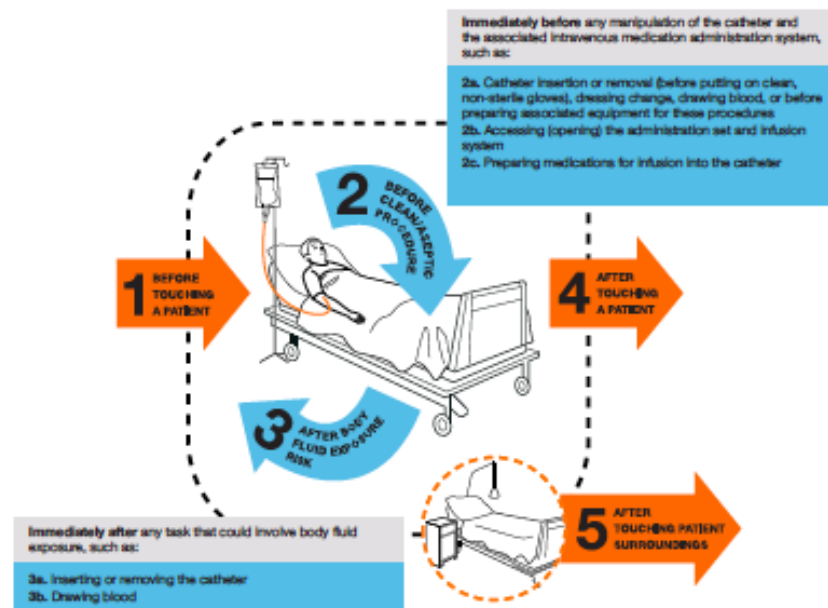


SAVE LIVES
Clean Your Hands

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is Safer Care
2005-2016

My 5 Moments for Hand Hygiene

Focus on caring for a patient with a peripheral venous catheter



Key additional considerations for peripheral intravenous catheters

- 1. Indication:** Ensure that a peripheral venous catheter is indicated. Remove the catheter when no longer necessary/clinically indicated.
- 2. Insertion/maintenance/removal**
 - 2.1 Prepare clean skin with an antiseptic (70% alcohol, tincture of iodine, an iodophor, or alcohol-based 2% chlorhexidine gluconate) before catheter insertion.
 - 2.2 Wear clean, non-sterile gloves and apply an aseptic procedure (with non-touch technique) for catheter insertion, removal, and blood sampling.
 - 2.3 Replace any dry gauze-type dressings every 2 days.
 - 2.4 Consider scheduled catheter change every 96 hours.
 - 2.5 Change tubing used to administer blood, blood products, chemotherapy, and fat emulsions within 24 hours of infusion start. Consider changing all other tubing every 96 hours.
- 3. Monitoring:** Record time and date of catheter insertion, removal and dressing change, and condition (visual appearance) of catheter site every day.



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2005-2016



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My 5 Moments for Hand Hygiene

Focus on caring for a patient with an endotracheal tube



Key additional considerations for adult patients with endotracheal tubes

- Avoid intubation and use non-invasive ventilation whenever appropriate.
- If possible, provide endotracheal tubes with subglottic secretion drainage ports for patients likely to require more than 48 hours of intubation.
- Elevate the head of the bed to 30°–45°.
- Manage ventilated patients without sedatives whenever possible.
- Assess readiness for extubation every day by performing spontaneous breathing trials with sedatives turned off (in patients without contraindications).
- Perform regular oral care aseptically using clean, non-sterile gloves.
- Facilitate early exercise and mobilization to maintain and improve physical condition.
- Change the ventilator circuit only if visibly soiled or malfunctioning.



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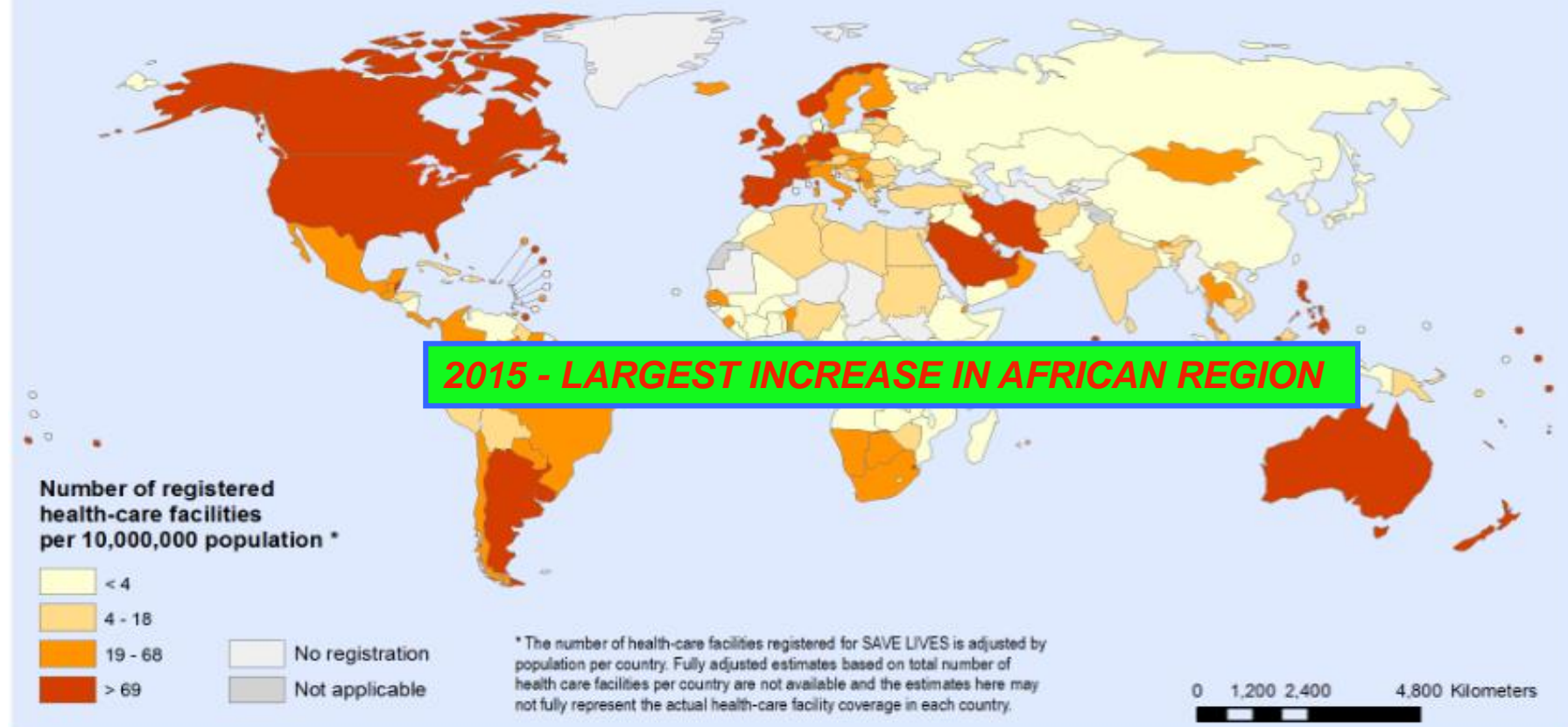
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is Safer Care
2005-2015

SAVE LIVES
Clean Your Hands

Countries with health-care facilities registered for SAVE LIVES: Clean Your Hands global campaign

MAY 2015



The boundaries and names shown and the designations used on this map do not imply the expression of any opinion whatsoever on the part of the World Health Organization concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries. Dotted lines on maps represent approximate border lines for which there may not yet be full agreement.

Data Source: World Health Organization
Map Production: Health Statistics and
Information Systems (HSI)
World Health Organization

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WHO Service Delivery & Safety dept – Clean Care is Safer Care Focus in 2014-2015 (1)

- Support for and consolidation of **hand hygiene improvement** through SAVE LIVES: Clean Your Hands campaign, *CleanHandsNet*, and POPS – 5 May 2015
- **Infection prevention and control (IPC) for the Ebola outbreak**
 - *Response*
 - *Recovery*
 - *Resilience*
- **Country support** for capacity building and strengthening the core components of IPC programmes
- **Burden of HAI** worldwide – **SSI burden update**

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WHO Service Delivery & Safety dep – Clean Care is Safer Care

Focus in 2014-2015 (2)

- **Prevention of surgical site infection**

- ✓ *New Guidelines under development*
- ✓ *Surgical Unit-based Safety Programme (SUSP) project in African hospitals*
 - *Manual on sterilization and safe processing of medical devices (launch in June 2015)*

- **Injection safety** new global initiative

- ✓ *New Policy launched in February 2015*
- *New Global Injection Safety campaign (to be launched)*


- **AMR prevention and control in health care**

- ✓ *AMR IPC expertise provided in consultations*
- ✓ *AMR hand hygiene resources produced for 5 May 2014*

**5 May 2015: *hand hygiene* is
the entrance door to strengthening
health-care systems and delivery**



Impact of hand hygiene to reduce transmission and infections by MDROs in health-care settings a systematic literature review

**World Health Organization**

Evidence of hand hygiene to reduce transmission and infections by multi-drug resistant organisms in health-care settings

INTRODUCTION

Infections by multidrug-resistant organisms (MDROs) are increasing worldwide (1). Prevention of spread and control of MDROs in health-care settings are critical and urgent as the number of antibiotics available to treat these infections is extremely limited and development of new antibiotics is not forthcoming in the foreseeable future. Worldwide, the most common bacteria causing health-care associated infections (HAIs) are:

- MRSA Methicillin-resistant *Staphylococcus aureus*
- VRE Vancomycin-resistant *Enterococci* spp.
- ESBL Extended-spectrum beta (β)-lactamase gram-negative organisms
- CRE Carbapenems-resistant *Enterobacteriaceae*
- MRAB Multi-resistant *Acinetobacter baumannii*

The emergence of resistance in these microorganisms has mainly been caused by an inappropriate use of antibiotics in general and use of broad spectrum antibiotics in particular. In addition, the spread of MDROs in health-care settings is common and occurs mostly via health-care workers' (HCWs) contaminated hands, contaminated items/equipment and environment often leading to outbreaks and serious infections especially in critically ill patients. Therefore, implementation of standard precautions for all patients all the time is key to preventing spread of all microorganisms and MDROs in particular. Hand hygiene performance according to recommendations (2) is the most important measure among standard precautions.

SUMMARY RESULTS OF A SYSTEMATIC LITERATURE REVIEW

Through a systematic literature review from January 1980 to December 2013 conducted using Medline, the WHO Clean Care is Safer Care team has evaluated the available evidence about the impact of hand hygiene improvement interventions to reduce transmission and/or infections by MDROs.

The review primarily focused on studies where hand hygiene was the key intervention implemented in the study period and hand hygiene indicators (hand hygiene compliance and/or alcohol-based hand rub (ABHR) products consumption) were measured along with MDRO infection and/or transmission rates. The review identified 39 papers with these characteristics. Some relevant and higher quality papers were selected and summarized (see Table). Three non-systematic reviews also discussed this topic in the context of the role of hand hygiene to reduce HAIs (3-5). A further 60 papers included major hand hygiene interventions but in the context of a broader infection control programme or implementation of other measures aimed at reducing antimicrobial resistance (AMR).

1 | Page

**World Health Organization**



Media centre Publications Countries Programmes About WHO Search

Media centre

Good hand hygiene by health workers protects patients from drug resistant infections

News release

2 MAY 2014 | GENEVA - On Hand Hygiene Day (5 May), WHO urges health workers to practice good hand hygiene when caring for patients, to protect them from contracting infections in health facilities. Initial results from a new WHO global survey confirm that these infections are often resistant to the antibiotics used to treat them.

Healthcare-associated infections usually occur when germs are transferred by health-care providers' hands touching the patient. Of every 100 hospitalized patients, at least 7 in high-income and 10 in low-/middle-income countries will acquire a healthcare-associated infection. Among critically ill and vulnerable patients in intensive care units, that figure rises to around 30 per 100. Every year, hundreds of millions of patients around the world are affected by healthcare-associated infections, a high proportion of which is caused by germs that are resistant to antimicrobial drugs.

 Share  Print

Related links

- [SAVE LIVES: Clean Your Hands - WHO's global annual campaign 5 May 2014](#)
- [5 May 2014 - Global Surveys](#)
- [The evidence for clean hands](#)
- [Five Moments for Hand Hygiene](#)
- [About SAVE LIVES: Clean Your Hands](#)
- [Audio and video files on hand hygiene](#)
- [Antimicrobial resistance: global report on surveillance 2014](#)

http://www.who.int/gpsc/5may/EN_PSP_GPSC1_5May_2014/en/



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Clean Your Hands

Summary results

- From Jan. 1980 to Dec. 2013
- **39 studies** on hand hygiene as the key intervention implemented in the study period and including data about impact on MDROs' infection and/or transmission rates, as well as on hand hygiene indicators, were identified
- **Only 4/39** studies failed to demonstrate an impact of hand hygiene interventions or improvement in the MDRO's infection and/or colonization

One of these studies *did not show any significant improvement of hand hygiene compliance* thus explaining the failure to reduce infections, while *another study* was a **low/quality** retrospective study

- **Additional 60 studies** investigated the impact of hand hygiene (HH) to reduce MDRO's infections as part of interventions including other infection control measures

Awareness raising - a social marketing strategy #safeHANDS and country engagement

SAVE LIVES



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#safeHANDS



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Clean Your Hands



Bethesda Hospital

*Are you ready
for 5 May 2015 ?*





Bethesda Hospital

*Are you ready
for 5 May 2015 ?*

I provide clean care
#safeHANDS
FLAMINIA, Italy







Families pledging
for #safeHANDS
for their parents



W
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W
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W
Or

E LIVES
Your Hands

Hong Kong
5 May 2014

**1st Hand Sanitizing Relay Guinness World Record
on Compliance with Hand Hygiene
Hong Kong Baptist Hospital**



WOPHH

Get ready & Participate from 5 May to 5 Sept 2015

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WE LIVES
Our Hands

Hong Kong, 5 May 2014
START POINT



Start Point
開始

Checkpoint
A



World Health
Organization

Hong Kong
5 May 2014

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SAVE LIVES
Clean Your Hands



Key lessons learned for infection prevention and control (IPC) from the Ebola outbreak

- Absence of IPC basic measures and infrastructures both in the community and in healthcare settings led to the unprecedented situation of this outbreak
- The lack of access to safe water, of proper hygiene, and poor sanitation contributed to the propagation of the virus both the community and healthcare facilities

Ebola Recovery Assessment

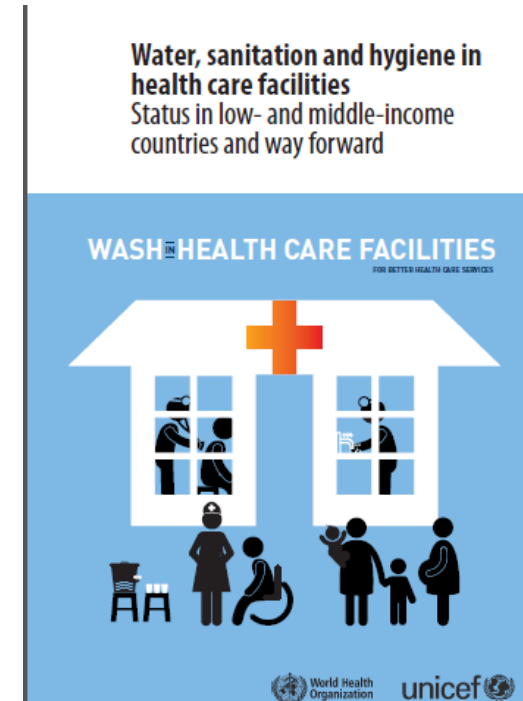
Water, sanitation, and hygiene

- Lack of access to water, sanitation, and poor hygiene practices were problems pre-Ebola, exacerbated the outbreak, and will remain problems post-Ebola

Indicator	Guinea	Liberia	Sierra Leone
Water supply coverage	92% (urban areas; very poor reliability)	65% (rural areas; 50% fully functioning year-round)	60%
Access to improved sanitation	18.9%	16.8%	13%

Global report-availability of soap and water or handrubs is sub-optimal

- Review based on data from 54 countries, representing over 66,000 health care facilities
- Globally, 35% of facilities have no soap and water or handrubs for hand hygiene
- No data on functionality or frequency of use
- Other indicators similarly low: 38% of facilities have no water, 19% have no sanitation and 42% lack a system for safe disposal of health care waste



WHO/UNICEF, 2015. Water, sanitation and hygiene in health care facilities: status in low- and middle-income countries and way forward.

http://www.who.int/water_sanitation_health/publications/wash-health-care-facilities/en/

Beyond handwashing-preventing infection requires a comprehensive approach

- Water Quality (*safe management; no fecal contamination*)
- Water Quantity (*5-300 liters/person/day depending on type of facility and services provided*)
- Excreta disposal and management
- Greywater disposal and management
- Health care waste management
- Food storage and preparation
- Control of vectorborne disease
- Hygiene promotion



WHO, 2008. *Essential environmental health standards in health care*. World Health Organization, Geneva.
http://www.who.int/water_sanitation_health/hygiene/settings/ehs_hc/en/

Global Action Plan to address water, sanitation and hygiene (WASH) in health care facilities

- WHO and UNICEF hosted global meetings in 2014 (Madrid) and 2015 (Geneva) to develop basis for plan
- WASH important input for, *not separate from*, infection prevention and control and the **Clean Care is Safer Care** efforts
- Main elements of draft plan include:
 - National policies, standards and targets
 - Financing and human resources-improving WASH services
 - Monitoring
 - Advocacy (global, national and local)
- Early adopters to address issue comprehensively include Ethiopia, Sierra Leone and Zambia

New WHO Guidelines on Hand Hygiene in Health Care in the Context of Filovirus Disease Outbreak Response

GUIDELINE ON HAND HYGIENE IN HEALTH CARE
IN THE CONTEXT OF FILOVIRUS DISEASE
OUTBREAK RESPONSE

RAPID ADVICE GUIDELINE
NOVEMBER 2014

1. Are chlorine solutions effective for hand hygiene in health care?
2. Are chlorine solutions effective for disinfection of gloves?
3. Does the use of chlorine solutions for hand hygiene cause health workers' skin irritation or lesions, respiratory side effects or any other adverse reactions?
4. Does glove disinfection with chlorine solutions cause damage to glove permeability or increased perforations?

Guideline development process

- Development of key research questions
- Systematic literature reviews
- Evidence-to-recommendations approach using the GRADE framework
- Expert consultation
- WHO Guideline Review Committee

Issued in December 2014

<http://www.who.int/mediacentre/news/releases/2014/ebola-ppe-guidelines/en/>



Local production of alcohol-based WHO formulation,
Monrovia, Liberia, November 2014 *(Courtesy Dr Olivier Hagon)*

Support: CleanHandsSaveLives.org and Swiss National Aid

JOIN US!

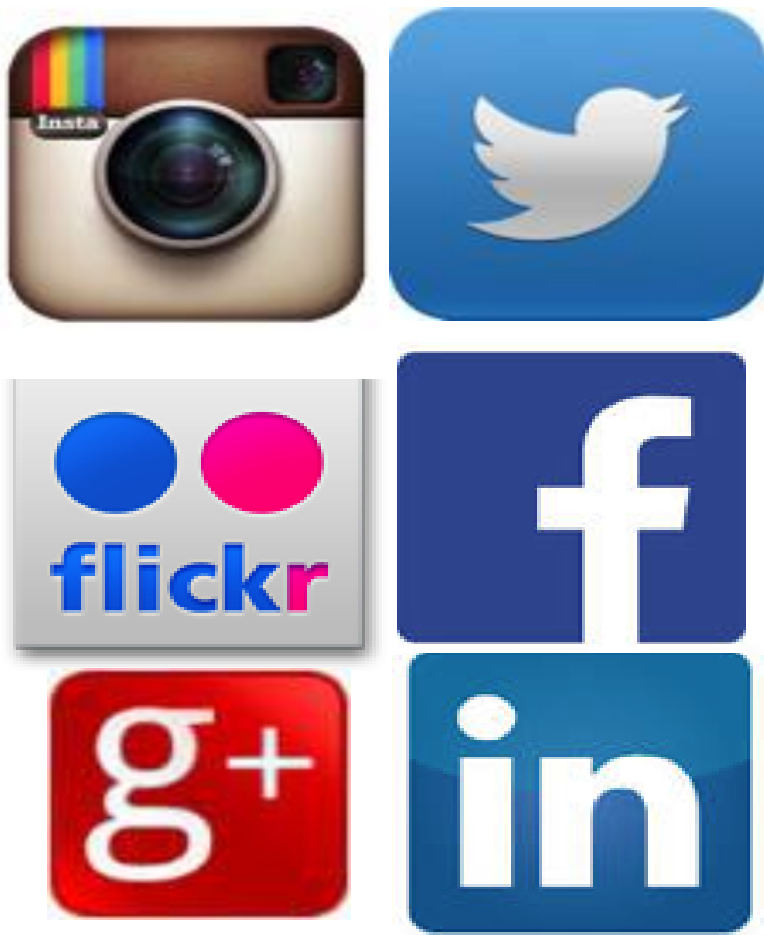
Info&Tools – 5 May – SAVE LIVES: Clean Your Hands

<http://www.who.int/gpsc/5may/en/>

POST YOUR PHOTOS/SELFIES at:

<http://cleanhandssavelives.org>





Follow, like and spread

@didierpittet

@GLOBAL_POPS

@WHO

who.int/5may/en/

CleanHandsSaveLives.org

#safeHANDS



Private
Organizations
for Patient
Safety

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CleanHandsSaveLives.org

WAR TO WASH – THE CASE FOR HAND HYGIENE IN POST CONFLICT SETTINGS (AFGHANISTAN)



CYRUS ENGINEER, EX-COUNTRY DIRECTOR & ASSISTANT PROFESSOR, JOHNS HOPKINS BLOOMBERG SCHOOL OF PUBLIC HEALTH, DIRECTOR, HEALTH CARE MANAGEMENT, TOWSON UNIVERSITY

OVERVIEW

- Afghanistan – Context and healthcare delivery system
- Monitoring and Evaluation project - Johns Hopkins
- Hand Hygiene – Opportunities and Challenges



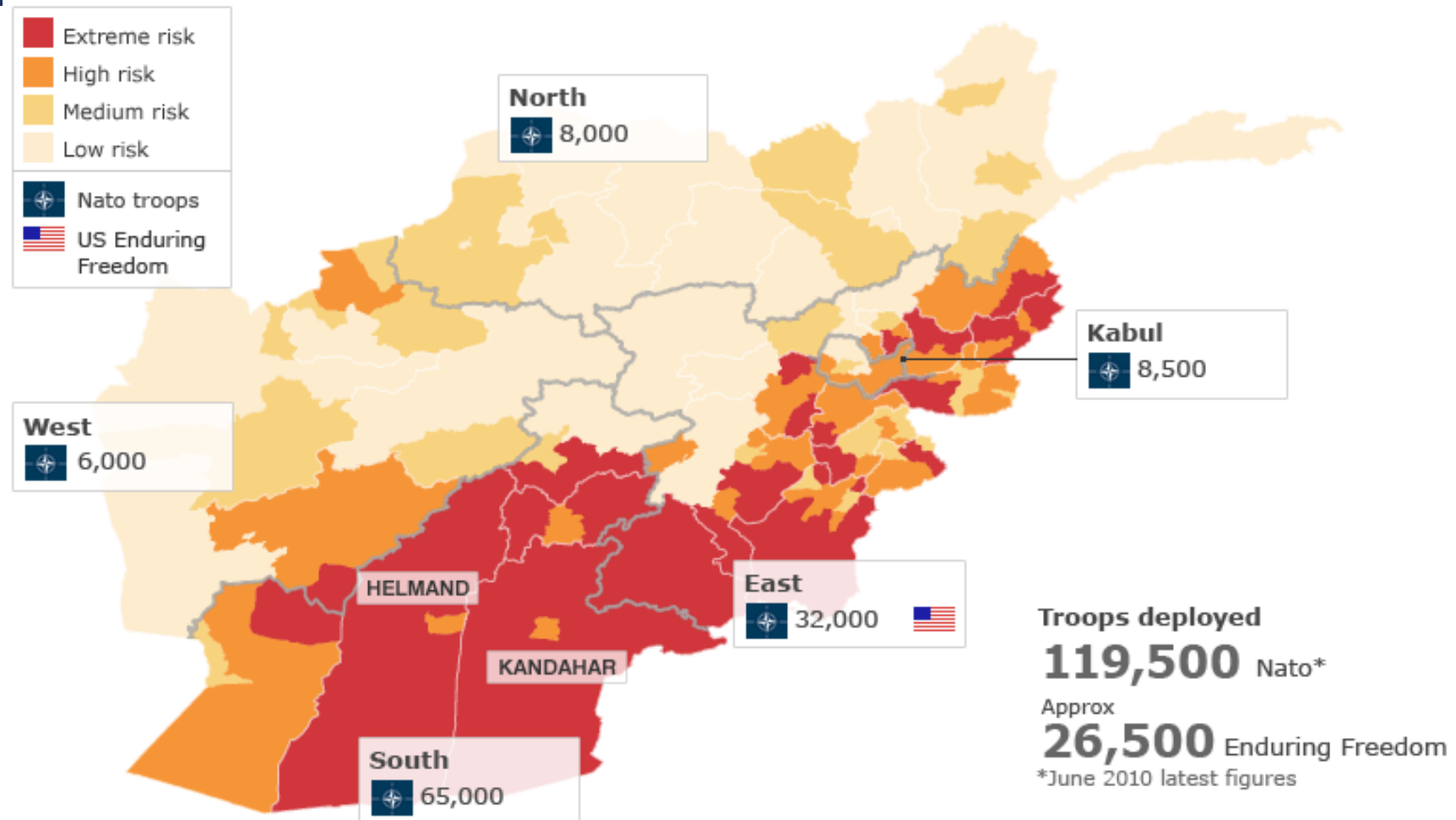
AFGHANISTAN

Political Map

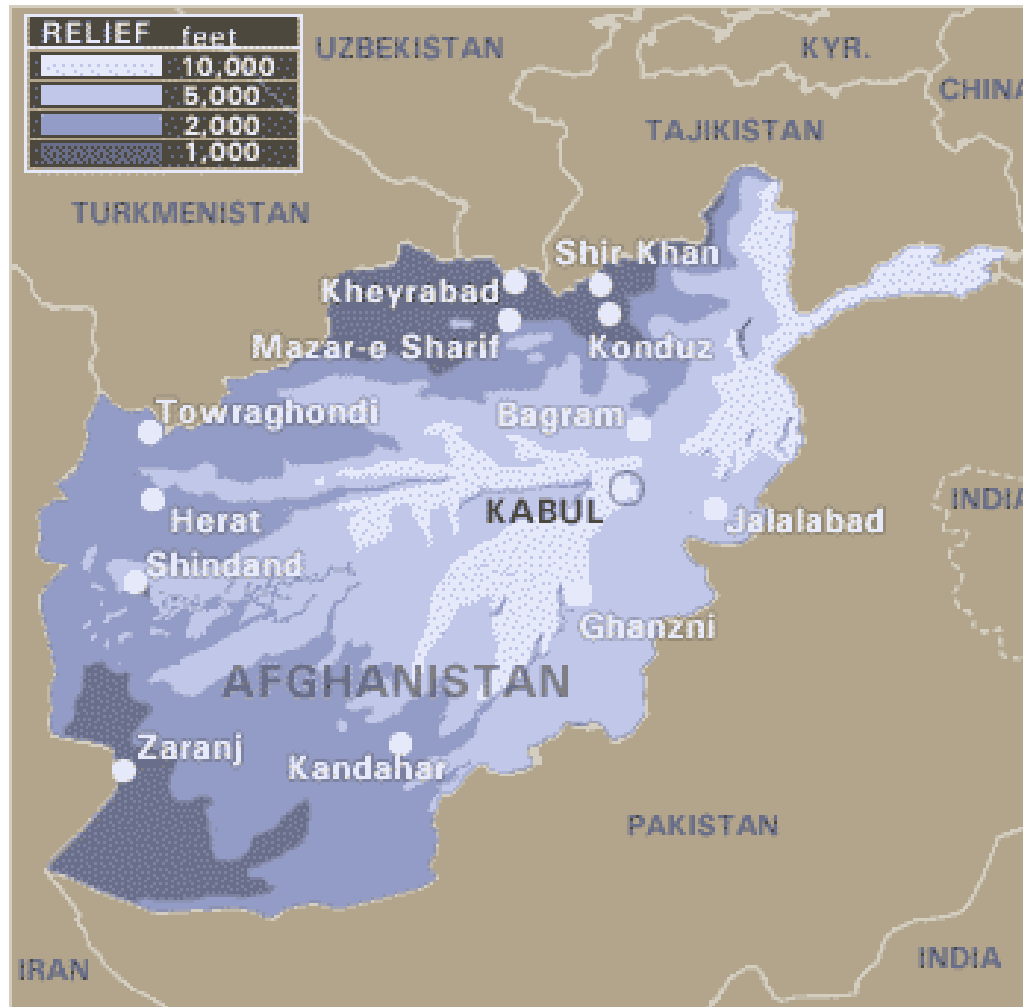


AFGHANISTAN: SECURITY MAP (2011)

INSECURITY – A MAJOR CHALLENGE



AFGHANISTAN – COUNTRY CONTEXT



- **Capital:** Kabul
- **Area:** 251,825 sq mi; slightly smaller than Texas, highly mountainous terrain
- **Population:** 31,056,997 (July 2006 estimate)
80% Sunni Muslim, 19% Shia Muslim
- **Main ethnic groups:** Pashtun, Tajik, Hazara, Uzbek
- Labor force: Over 80% in agriculture (farming, sheep, goats)
- Covered by an estimated 5-7 million landmines
- Leading illicit opium producer in 2005 supplying 89% of the opium produced in the world. 1/3 of the GDP comes from opium trade

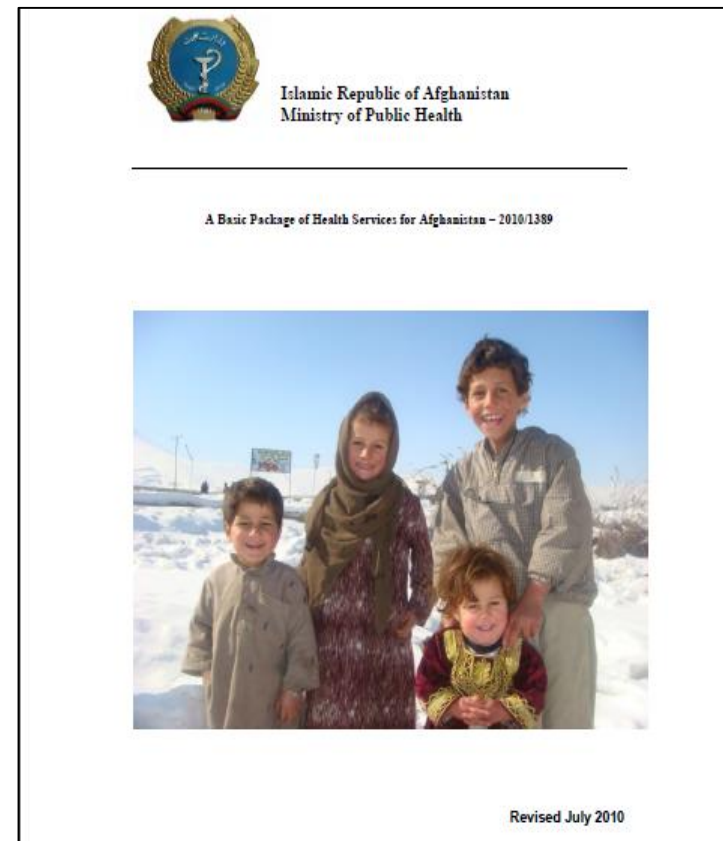
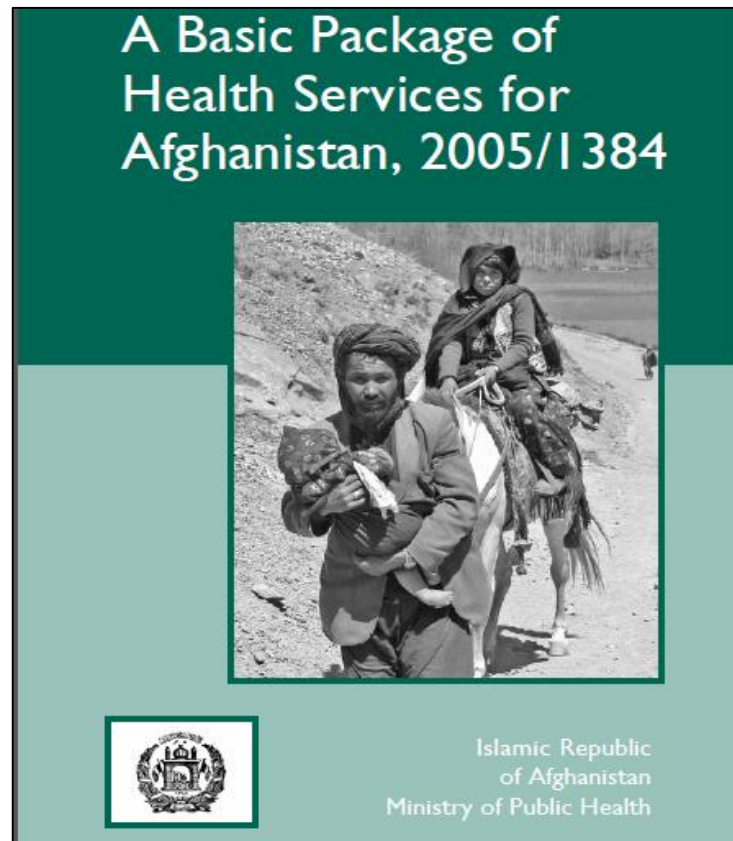
AFGHANISTAN – COUNTRY CONTEXT (CONTD.)

Demographic & Health Indicators	Values	Source	Compare with
Population (thousands) 2011, total	32358	UNICEF	IMR (2001) 165 per 1,000 *
Population (thousands) 2011, under 18	17219	UNICEF	
Population (thousands) 2011, under 5	5686	UNICEF	
Population annual growth rate (%), 1990-2011	4	UNICEF	
Population annual growth rate (%), 2011-2030	3	UNICEF	MMR (2002) 1600 per 100,000 live births **
Crude death rate, 2011	16	UNICEF	
Crude birth rate, 2011	43	UNICEF	
Life expectancy, 2011	49	UNICEF	
Total fertility rate, 2011	6	UNICEF	MMR (2002) of a district in Badakshan = 6400 per 100,000 live births **
Urbanized population (%), 2011	24	UNICEF	
Infant mortality rate (per 1,000 live births)	77	AMS 2010	
Maternal mortality ratio	327	AMS 2010	
DPT 3 coverage (%)	35	MICS 2010/11	
Fully immunized (12-23 months) (%)	18	MICS 2010/11	

* UNICEF

** CDC / UNICEF

Primary Health Care – The Backbone of any country's health system



BPHS AND EPHS

- Basic Package of Health Services (BPHS) – Primary Care (Basic Health Centers, Sub centers, Comprehensive Health Centers)
- Essential Package of Health Services (EPHS)
 - Hospital based services



JHU'S MONITORING AND EVALUATION

- Independent third party (contracted out)
- **Health Services Delivery**
 - **Balanced Score Card Approach**
 - **2004 - 2013**
 - Monitor delivery of basic health care services in 34 provinces
- Population level
 - Household surveys



AFGHANISTAN – HOSPITAL ASSESSMENT, 2012-2013

- The Balanced Scorecard Report for Afghanistan hospitals
- Sample size: 97
- Types of hospitals:
 - Kabul hospitals (KHs)
 - District Hospitals (DHs)
 - Provincial hospitals (PHs) and
 - Regional hospitals (RHs)

DOMAINS OF ASSESSMENT

- **Domain A: Client and Communities**
- **Domain B: Human resources**
- **Domain C: Physical Capacity**
- **Domain D: Quality of Service Provision**
- **Domain E: Management Systems**
- **Domain F: Functionality Indicators**
- **Domain G: Ethics and Values**

DOMAIN C – PHYSICAL CAPACITY

- 4 sub-domains:
 - C1- Communications and Functional transportation
 - C2-Infrastructure
 - Infrastructure index
 - C3-Supplies, Drugs, and Equipment
 - C4: Service Availability

DOMAIN C – PHYSICAL CAPACITY

C1: Communications and Transport	This sub-domain consists of one index which assesses the functional transportation, and communications facilities.
C2: Infrastructure	This sub-domain consists of one index which assesses the adequacy of the physical structure and utilities of the hospital.
C3: Supplies: Drugs and Equipment	This sub-domain includes two indices which assess the presence, adequacy, and functionality of available drugs and equipment.
C4: Service Availability	This sub-domain includes six indices which assess the provision of services.

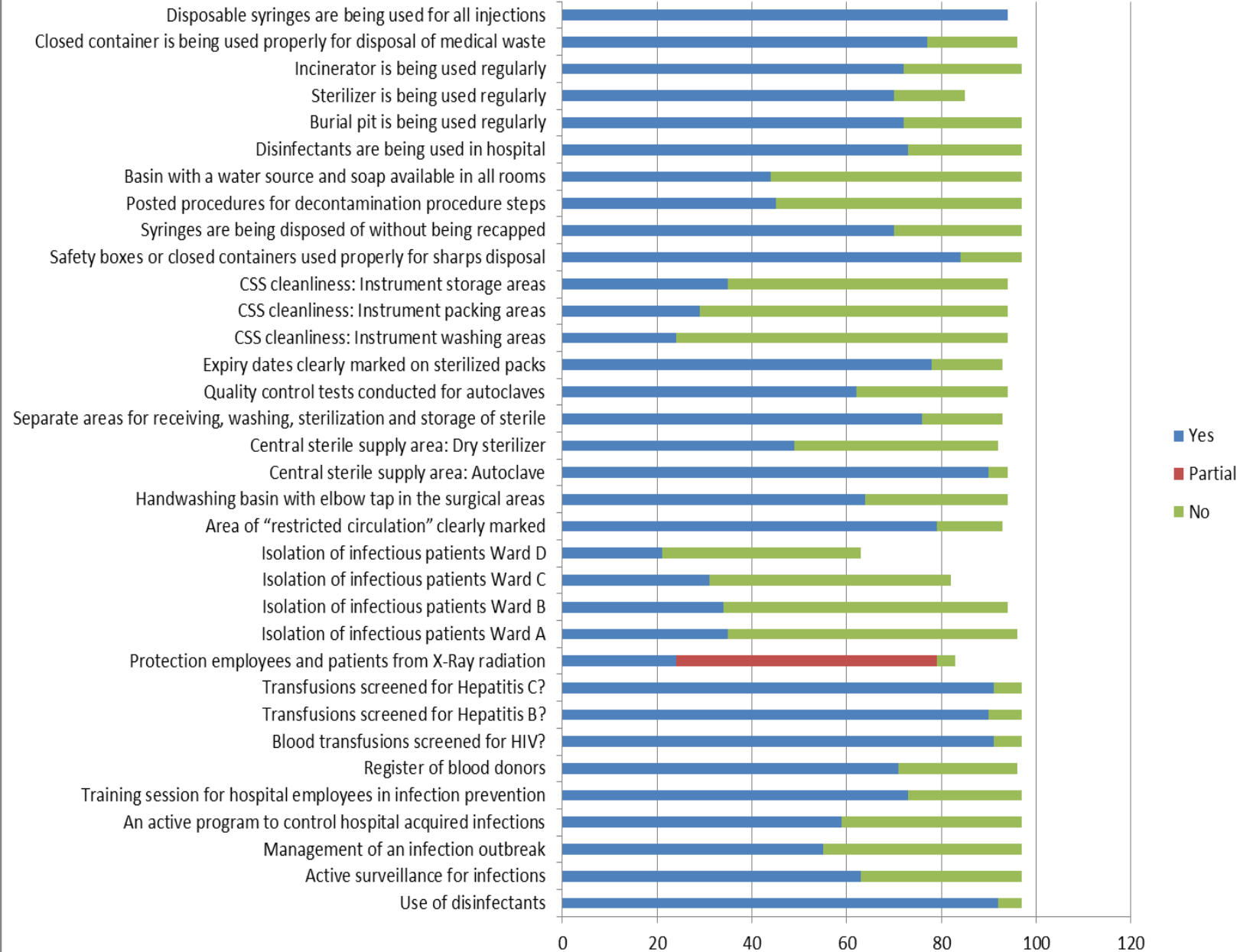
Source:
Essential
Package
of Health
Services
Balanced
Score
Card
Report
2012-
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	LBM	UBM	DH Median	PH Median	RH Median	KH Median
Domain C: Physical Capacity						
C1: Communications and Transport						
C-1: Communications and Transport	75.0	100.0	100.0	87.5	100.0	100.0
C2: Infrastructure						
C-2: Infrastructure Index	66.7	93.3	76.7	87.5	93.8	81.3
C3: Supplies-Drugs and Equipment						
C-3: Equipment Functionality Index	66.4	78.3	75.2	82.8	79.8	64.9
C-4: Pharmaceuticals Availability Index	68.4	91.5	87.9	90.6	85.5	69.5
C4: Service Availability						
C-5: Lab and X-ray Index	79.5	93.3	86.4	87.0	95.7	73.9
C-6: Clinical Guidelines Index	55.6	94.4	88.9	88.9	88.9	42.9
C-7: Record System Index	72.9	95.6	85.0	92.4	93.8	94.8
C-8: Hotel Services	10.5	73.7	20.3	47.1	64.2	26.1
C-9: Safety precautions	28.2	61.1	38.7	56.3	65.4	58.8
C-10: Female Friendly Facilities	39.4	66.2	41.3	56.2	77.1	69.2

DOMAIN D – QUALITY OF SERVICE PROVISION

- 2 sub-domains:
 - Enabling Environment (Systems present to deliver quality services)
 - Quality of Care (direct observation of provider-patient interaction to assess quality of care delivered)
 - Client history and Physical exam
 - Client counseling
 - Universal precautions

D-5: Universal Precautions 2012/13



Source:
Essential
Package
of Health
Services
Balanced
Score
Card
Report
2012-
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Source: www.who.int





Photo credits: MSH (Afghanistan, WASH Campaign)



SUMMARY – HAND HYGIENE

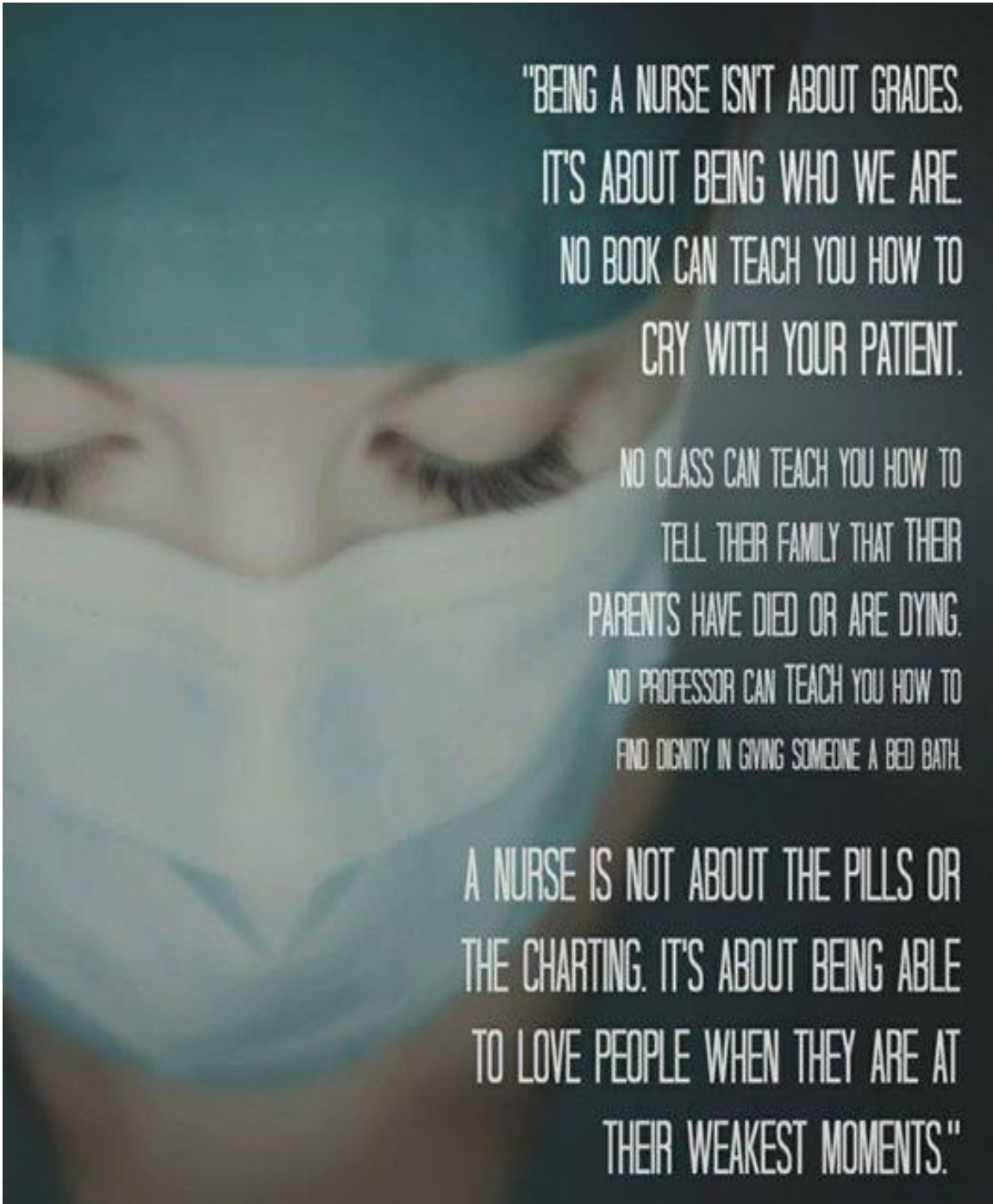
- Slow Progress Areas
 - Surgical Areas of hospitals
 - Running water, taps, basins in hospitals
 - Awareness on the rise
- Challenges (opportunities for improvement)
 - Little or no systematic measurement yet
 - Promotion dependent on funding/NGO priorities
 - Limited resources and a lot to do !

HEALTH SYSTEM CHALLENGES

- Health System Level
 - Infrastructure Limited
 - Fragmentation
 - Donor funding
 - Equity
 - Workforce Shortages (insufficient female health workers, cultural restrictions on women)
 - Literacy
 - Security



Thank you !



"BEING A NURSE ISN'T ABOUT GRADES.
IT'S ABOUT BEING WHO WE ARE.
NO BOOK CAN TEACH YOU HOW TO
CRY WITH YOUR PATIENT.

NO CLASS CAN TEACH YOU HOW TO
TELL THEIR FAMILY THAT THEIR
PARENTS HAVE DIED OR ARE DYING.
NO PROFESSOR CAN TEACH YOU HOW TO
FIND DIGNITY IN GIVING SOMEONE A BED BATH.

A NURSE IS NOT ABOUT THE PILLS OR
THE CHARTING. IT'S ABOUT BEING ABLE
TO LOVE PEOPLE WHEN THEY ARE AT
THEIR WEAKEST MOMENTS."



Multiple traumas, a unit full of
ventillators, and
patients trying to die
on me all day... I'm
sorry what were you
saying about your busy day
with the stapler?

your e cards
someecards.com



NURSING REQUIREMENTS

(to): have a memory of an
elephant, an angels patience, a
heart the size of the sun, eyes on
the back of your head, a nasal
filter, eight arms like an octopus,
resistant legs, a back to hold and
transfer full grown adults, a five
liter bladder, and an
impenetrable immune system.

BEING A NURSE IS

90% CALLING, 10% JOB

Every day, you will experience people
at their very best and at their very worst

WASH YOUR HANDS

WHEN YOU TREAT A PATIENT,
YOU'RE TREATING THEIR FAMILY TOO

You'll go through 4 pairs of shoes a year
a comfortable pair is your most important piece of equipment

FAITH IS MEDICINE

AS IS LAUGHTER

AS IS MUSIC • AS ARE DOGS

YOU'VE GOT TO BE ONE PART SURGICAL STEEL

and nine parts love

DON'T BE JUST

ANOTHER NURSE

DRINK LOTS OF WATER

AND WASH YOUR HANDS

a warm blanket can make all the difference

so can a cool washcloth

WHEN NOBODY'S LOOKING, DANCE

YOU TREAT ONE

PATIENT AT A TIME

And you treat them completely and with all your attention

AND THEN YOU MOVE ON

Almost everybody likes pudding, and cookies

SOMETIMES YOU BEND THE RULES

BENT RULES SOMETIMES BECOME BETTER ONES

DON'T FORGET TO

NURSE YOURSELF

You can't fake compassion

FAMILIES NEED HONESTY

PATIENTS NEED HOPE

WASH YOUR HANDS

doctors can't do what they do without you

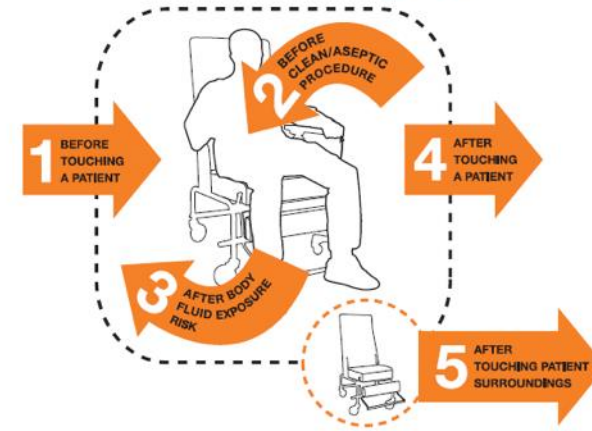
you can't do what you do without doctors

KIDS ARE GOING TO MAKE YOU CRY

REMEMBER TO SMILE



Your 5 Moments for Hand Hygiene



- 60 times/hour
- Average compliance \approx 40%



Factors reducing HHC: State of the art

- Institutional
 - Unit type
 - Job type
 - Understaffing
 - Lack of commitment to 'safety climate'
- Behavioural/Situational
 - Wearing gloves/protective gear
 - Inconvenient location of dispensers
 - Patient needs
 - 'Forgetfulness'
 - High work-load/'too busy'
- Bodily:
 - Dry/sticky hands
- Psychological (*positive* influence)
 - Perceiving oneself as role model
 - Peer pressure
 - Self-efficacy (to do HHC)
 - Perceived risk of infection
 - Perceived benefits of HHC against infection
 - Early learning about HWWS at home

How to Wash Your Hands

Before



After



Wet your hands with warm water



Squirt liquid soap onto one hand



Rub into palms and onto back of hands



Rub soap in between fingers



Rub finger tips onto palms



Rub each wrist with opposite hand



Rinse soap off with water



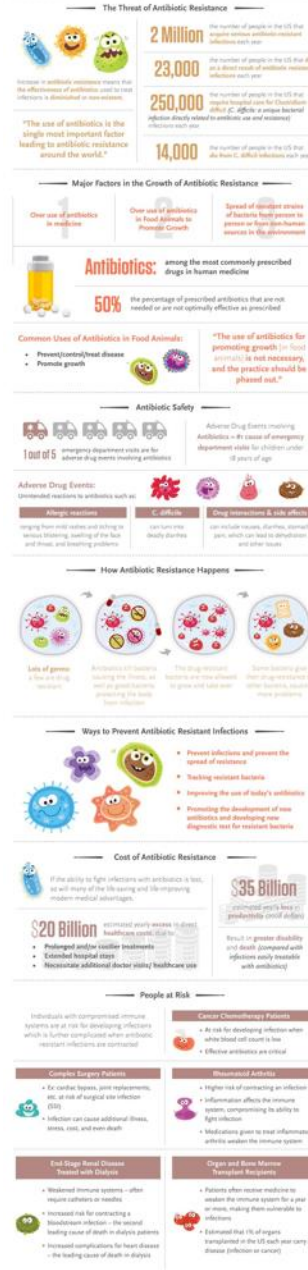
Dry hands with a disposable paper towel



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Information and diagrams adapted from World Health Organization Guidelines on Hand Hygiene. Illustrations by Ged Hirst 2013

ANTIBIOTIC RESISTANT GERMS & THE HAVOC THEY BREAK



What doesn't work

HAND WASHING 101

EVERYDAY we touch things that harbor germs, bacteria and viruses. Elevator buttons, gas pumps, doorknobs, keyboards and cell phones. Germs lurk EVERYWHERE. And their impact on the spread of illness and overall health should not be ignored. Here are a few insights that we hope will inspire you to wash your hands a little more often.

GERMS ARE EVERYWHERE

ONLY ONE OUT OF 3 ADULTS WASH THEIR HANDS AT THE CORRECT 20 SECONDS

Only one third (33%) of US adults report always washing their hands after coughing or sneezing, and only one quarter (25%) always wash their hands after handling money.

GERMS LIVE UP TO 48 HOURS ON SOME SURFACES

Influenza A can live for up to 48 hours on hard, nonporous surfaces like tables, door handles, and plastic. Based on the evidence we have.

33,000 DEATHS

93,000 DEATHS

In 2002, hospital-acquired infections resulted in nearly 27,000 deaths, or about 1 in 10 deaths in the hospital.

\$25 BILLION IN PRODUCTIVITY LOSSES

The economic cost of lost productivity is \$25 billion. Due to the common cold and flu, \$25 billion.

WASH YOUR HANDS

THE MORE YOU KNOW THE MORE YOU WASH

Hand hygiene education and soap presentation 10% of cases of gastrointestinal illness.

1 WET Wet your hands with warm, running water.

2 LATHER Add soap and make a rich lather.

3 WASH Rub your hands together for 20 seconds.

4 RINSE Rub your hands with a clean paper towel.

5 DRY Dry your hands with a clean paper towel.

6 PROTECT Rub your hands with a clean paper towel.

7 DON'T FORGET TO DRY

CLEAN HANDS IMPROVE HEALTH AND ATTENDANCE

Using paper towels to dry hands reduces bacteria on fingers and 10% and on palms up to 17%.

BROUGHT TO YOU BY GEORGIA-PACIFIC PROFESSIONAL

Since 2002, certified hand hygiene professionals have helped dry about 277 MILLION HANDS. That's about the same as the entire U.S. population washing their hands 100 times.

enMotion **Georgia-Pacific Professional**

enMotion **Georgia-Pacific Professional**



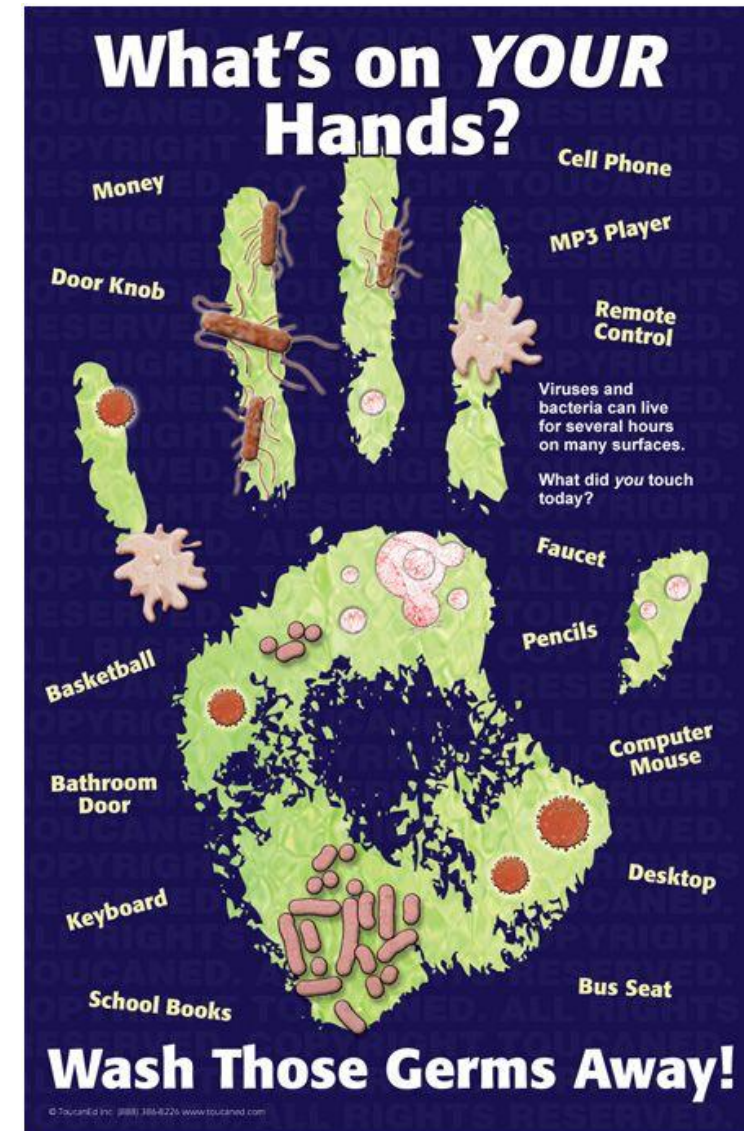
Also don't work



What works -- briefly



"THERE'S CONSEQUENCES IF SOMEONE ON THE FLOOR
DOESN'T WASH THEIR HANDS."

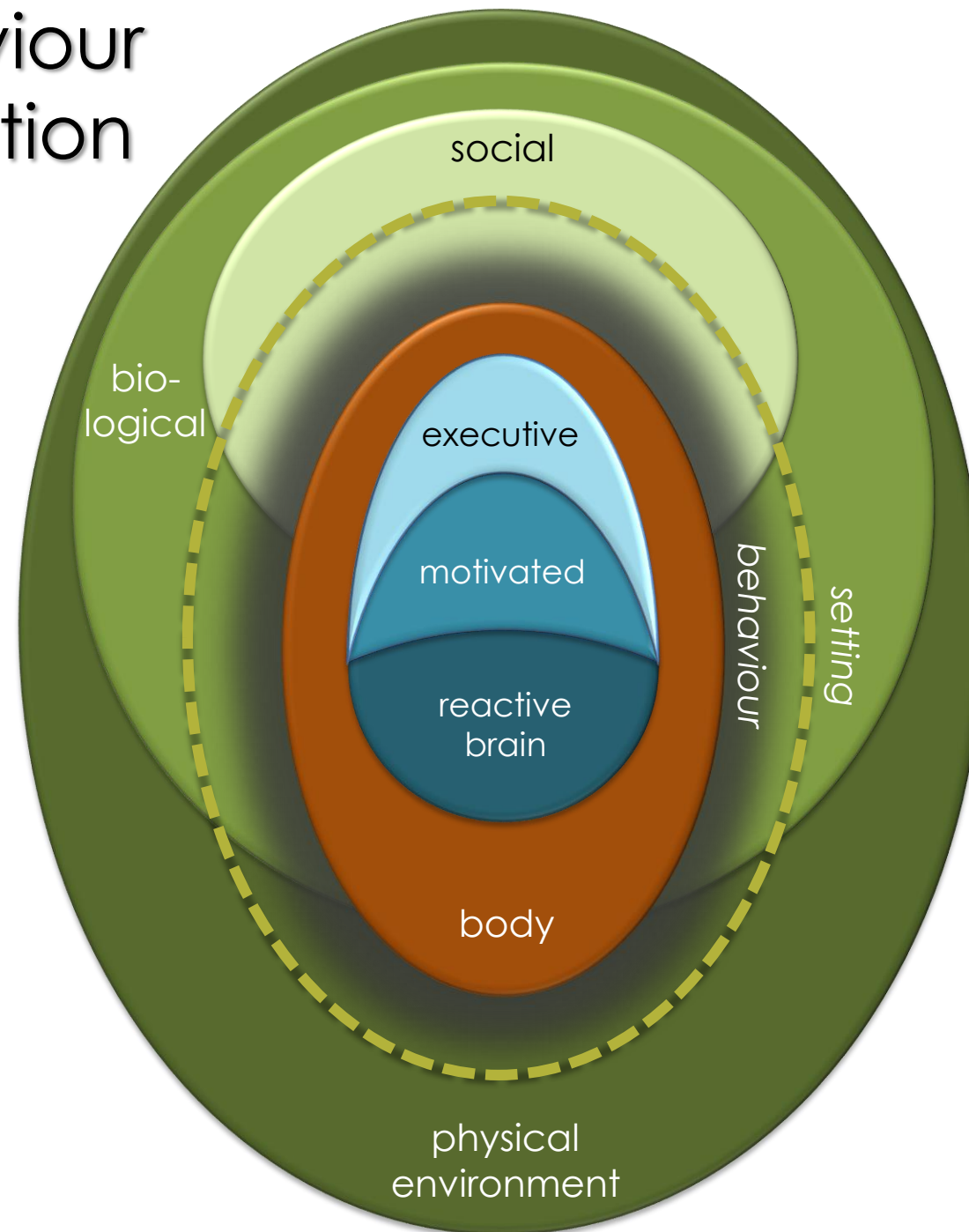


Behaviour Change Problem

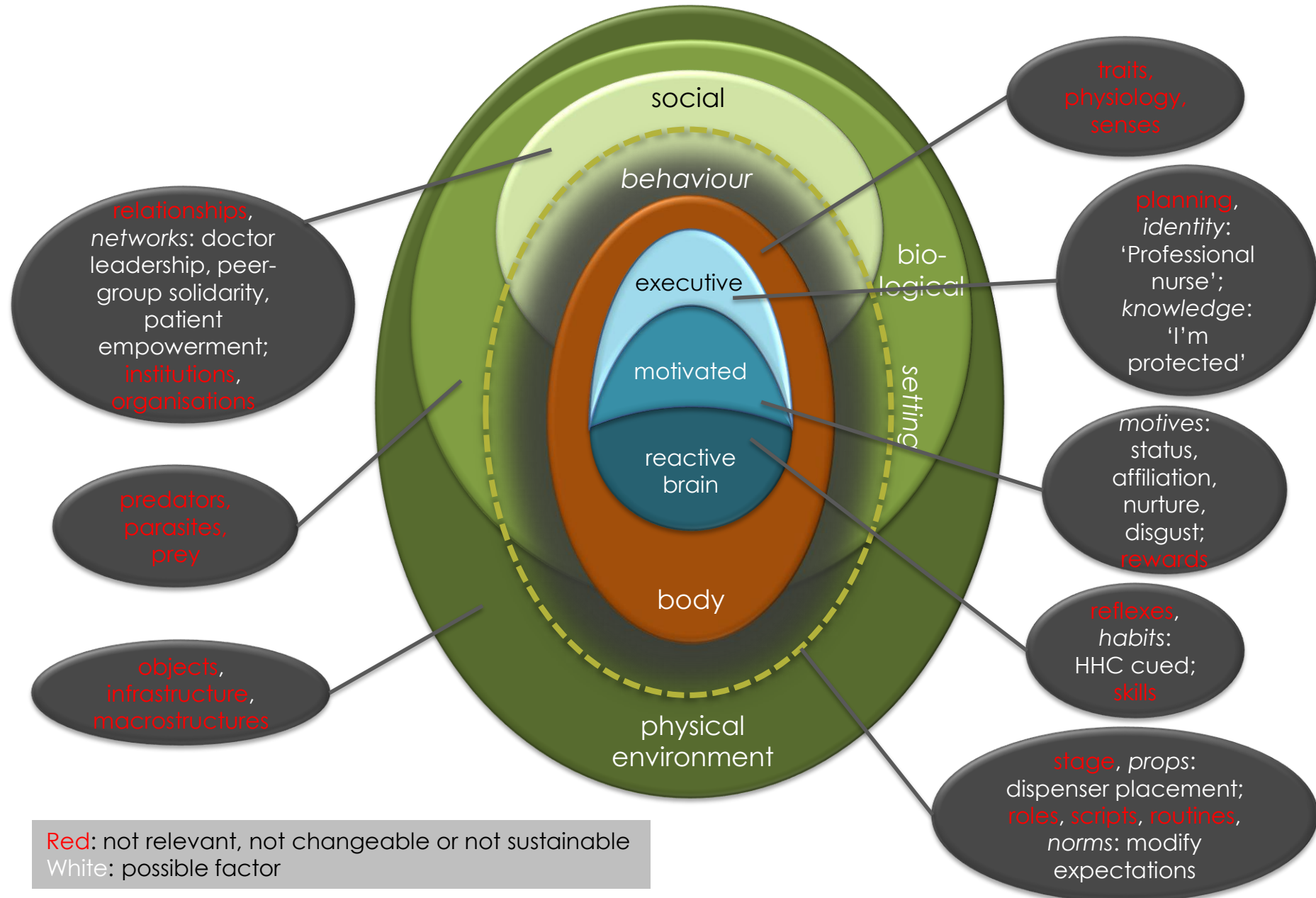
- **Institutional factors** can be associated with high long-term HHC, but are typically not manipulable.
- **Situational factors** are typically associated with low HHC, but not manipulable at scale or across situations.
- **Psychological factors** can be manipulated, but typically produce only temporary increases in HHC.
- Hence:

*Need to identify new, relevant, manipulable factors that will produce **sustained** increases in HHC*

BCD Behaviour Determination Model

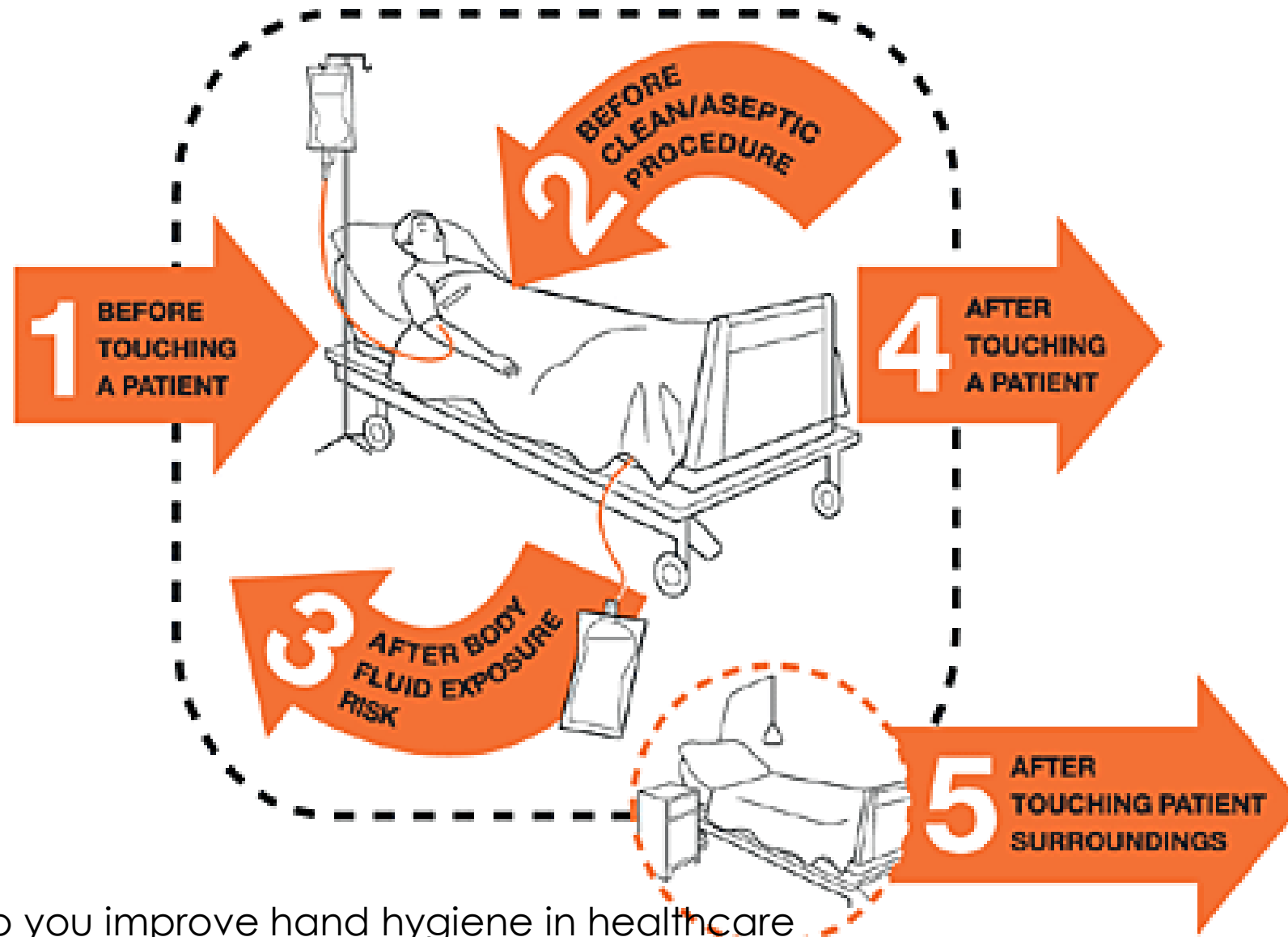


BCD HHC Analysis



BCD Resources

- Home page (with introduction, guide, example campaigns):
 - <http://ehg.lshtm.ac.uk/behavior-centred-design/>



WHO tools to help you improve hand hygiene in healthcare

<http://www.who.int/gpsc/5may/tools/en/>

Make hygiene happen: assess your readiness

People rarely move from current to ideal practices

Achieving excellent hand hygiene in healthcare is a continuum

Assess your readiness with the **WHO Hand Hygiene Self-Assessment Framework 2010**:

- Systems and hand hygiene infrastructure
- Training and education
- Evaluation and feedback
- Reminders in the workplace
- Institutional safety climate for hand hygiene

English/French/Spanish: http://www.who.int/gpsc/5may/hhsa_framework/en/

Make hand hygiene happen: small doable actions

For your healthcare facility:

1. Identify good hand hygiene practices that can be reinforced
2. Identify hand hygiene practices that are missing or can be improved
3. Identify incremental steps that:
 - move health workers from current practice to ideal practice
 - Have significant positive impact on health
 - Are feasible
4. Facilitate movement from step to step to achieve better hand hygiene, eg:
 - Sustainable hand hygiene facilities available, affordable, convenient
 - Education, promotion, role models, and motivation to instill a hand hygiene culture in your healthcare facility

Hygiene in the Post-2015 Agenda

- The United Nations is in the process of developing global goals and targets for post-2015
- The UNICEF/WHO Joint Monitoring Programme (JMP), A multi-stakeholder group, has recommended WASH targets and indicators
- Hygiene includes handwashing with soap and menstrual hygiene management
- Urge UN member states, donors, NGOs, and others to advocate for the inclusion of water, sanitation, ***and*** hygiene in post-2015 agenda

The Joint Monitoring Programme's WASH Recommendations

The Target

By 2030:

- to eliminate open defecation;
- to achieve universal access to basic drinking water, sanitation and **hygiene for households, schools and health facilities**;
- to halve the proportion of the population without access at home to safely managed drinking water and sanitation services; and
- to progressively eliminate inequalities in access.

